

Patient Portal User Guide

A **step-by-step** walkthrough for accessing records, entering information, and **managing your health profile**.

This guide provides clear instructions on how to log in and navigate the ECVA Eyecare system to manage your medical records securely.



Locate the portal through email or direct link



Path A Check your Inbox

You will receive an automated email containing a unique link to your personal portal.

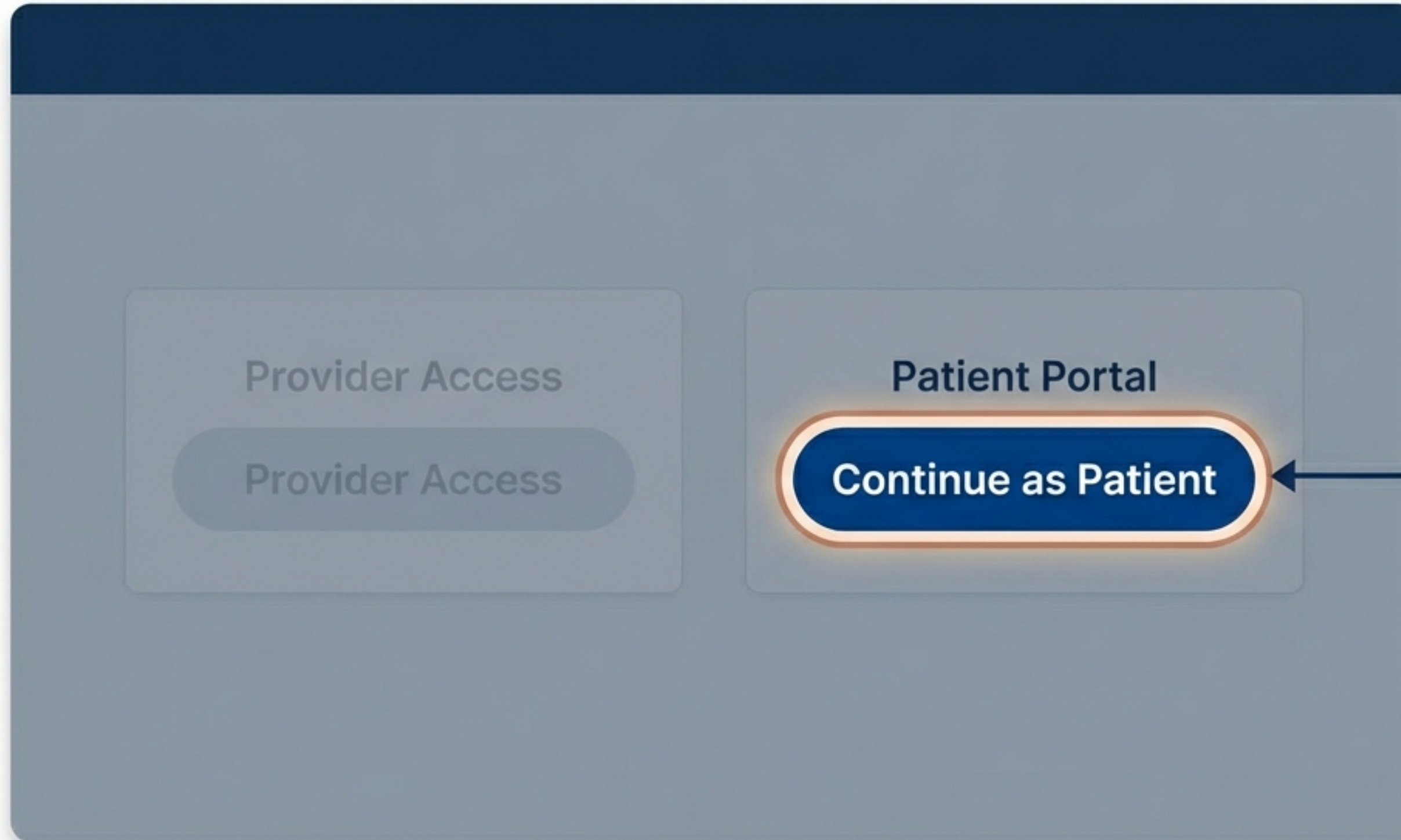


Path B Use the Direct Link

If you cannot find the email, access the portal directly via your browser using this address:

<https://ecvaeyecare.ema.md/ema>

Select the appropriate user role



Upon reaching the landing page, you must explicitly select this option to proceed.

Log in using your personal identifiers

Name

Email

Date of Birth

Log In



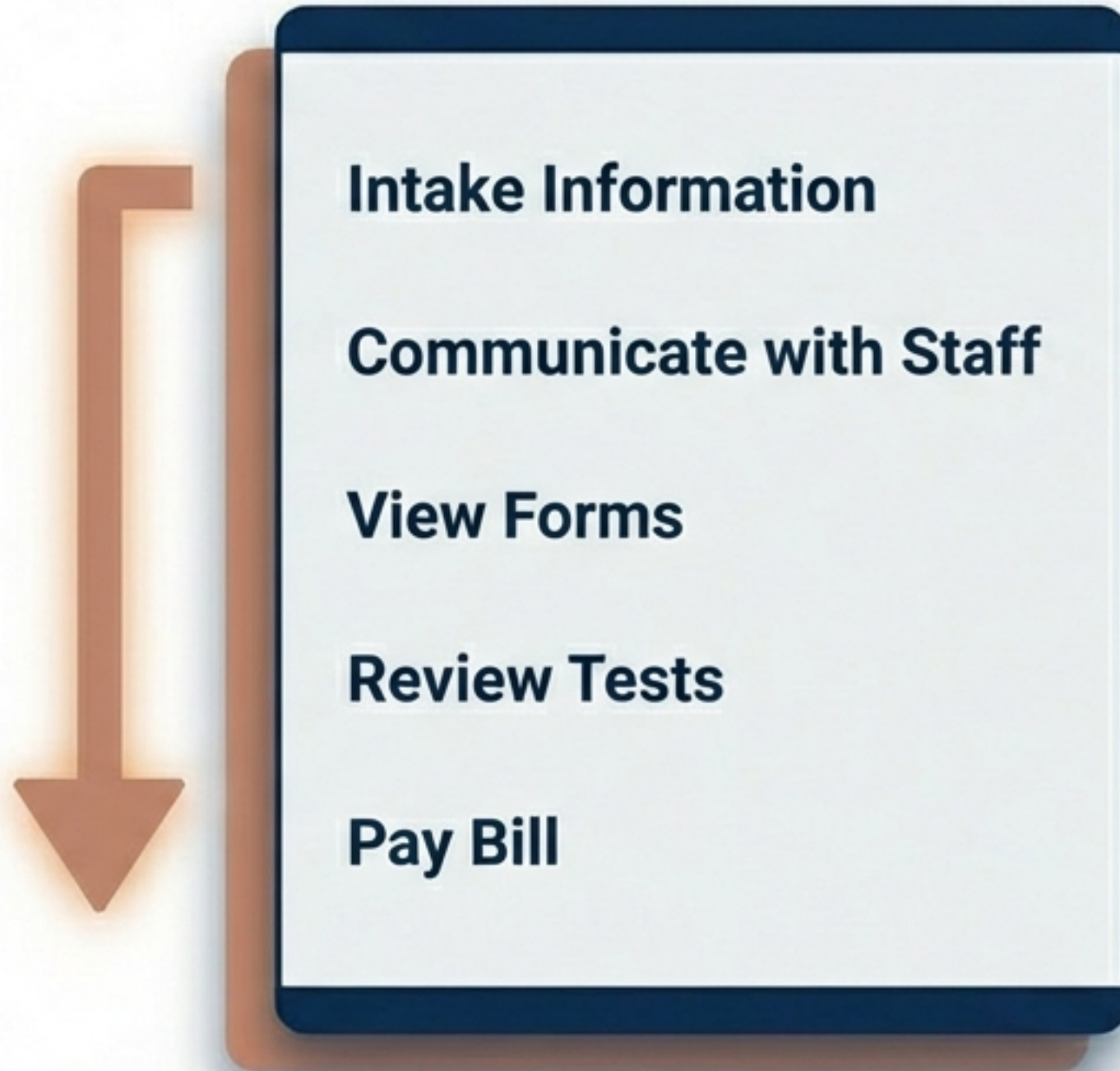
These three identifiers match your records to your secure file.

Start your intake at the My Health tab



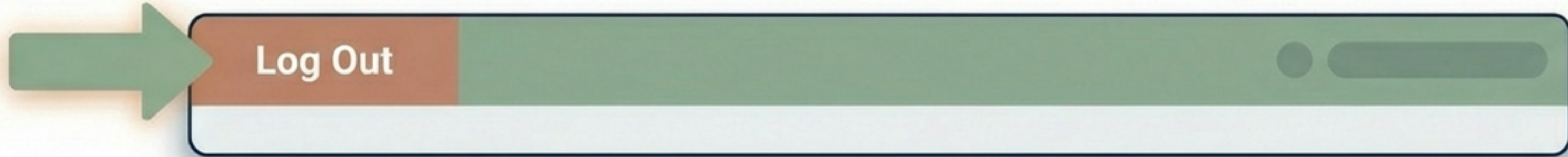
Once logged in, navigate to the upper left of the screen to begin entering your information.

Navigate the menu to manage your profile



Continue down the left side of the screen to access these tools for intake, communication, and billing.

Secure your session when finished



When you have completed all information,
please log out here.



If you have any questions or technical
difficulties, feel free to call the office.